Success case

Gire strengthens collection operations control with daily reconciliations

How Gire implemented end-to-end reconciliations to execute daily controls across multiple channels, centralize evidence, and improve cross-functional coordination.

23
Daily reconciliations

94%
Automated reconciliation rate

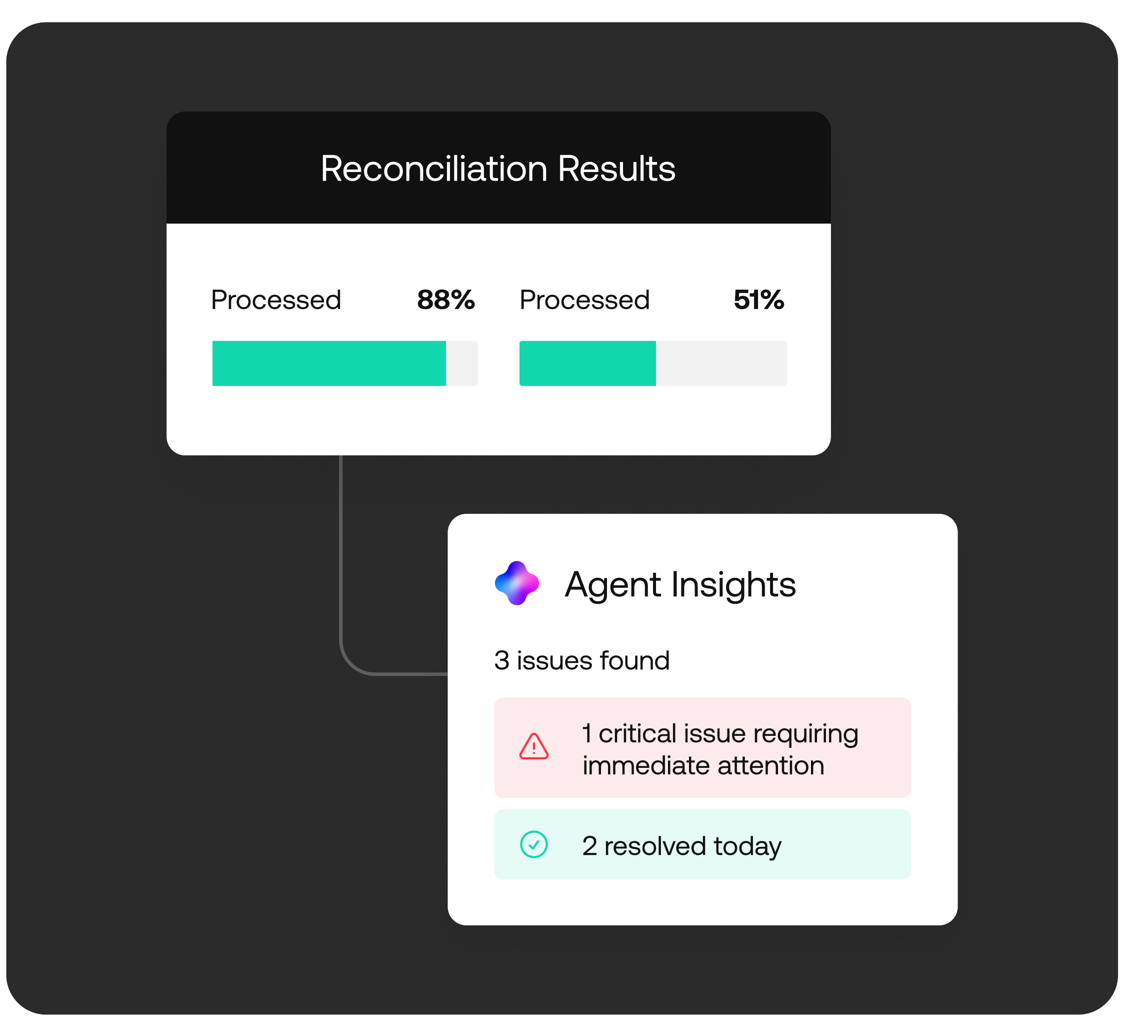
≤48h
Reconciliation availability

40+
Integrated data sources

50%
Reduction in reconciliation time

35%+
Improvement in revenue recovery efficiency

Gire is an Argentine company specializing in financial services and multichannel collections, where ensuring daily control, traceability, and operational evidence is critical to reducing risk and accelerating exception management. As complexity increased—with higher transaction volumes, more data sources, and growing coordination needs across teams—the company required a new approach.



With Simetrik, Gire implemented a standardized, recurring end-to-end reconciliation framework that automated most of the process, centralized information, and enabled teams to operate under shared definitions and criteria. The result was an average 94% automated reconciliation rate, a 50% reduction in operational handling time per case, and an increase of more than 35% in revenue recovery efficiency, driven by early detection and proactive exception management.

Before Simetrik	After Simetrik
✕ Manual consolidation by channel/partner, with reconciliations built from scratch for each use case.	✓ End-to-end daily controls, with multiple executions per use case according to the workflow.
✕ Daily execution with long processing times and heavy dependence on operational effort.	✓ Average automated reconciliation rate of 94%, allowing teams to focus on exceptions and higher-value activities.
✕ Reactive detection of missing records, duplicates, and discrepancies (delayed visibility).	✓ Centralized evidence and consistent tracking of discrepancies using shared criteria.
✕ Evidence scattered across multiple repositories, with limited traceability and follow-up.	✓ Updates available in less than 48 hours, enabling faster, more informed, and timely decisions.
✕ Reconciliations updated with significant delays, restricting timely decision-making.	✓ Updates available in less than 48 hours, enabling faster, more informed, and timely decisions.
✕ Lower revenue recovery capability due to late issue identification and long response times.	✓ More than 35% improvement in revenue recovery efficiency, driven by early detection and proactive management.

The challenge

Reconciliations were hindered by manual processes and the need to build controls from scratch for each channel or partner. This increased operational risk, heightened exposure to human error, and made it difficult to maintain consistent daily control as transaction volumes and data-source diversity continued to grow.

ReconciliationsbBuilt from scratch

Each channel or partner required its own process, with no standardization or shared definitions across teams. As volumes increased and data sources became more diverse, maintaining consistent daily controls became increasingly difficult.

High operational workload with delayed exception detection

Daily execution relied on manual and time-consuming consolidation processes, leaving limited capacity to identify missing records, duplicates, or discrepancies before they escalated into financial impacts.

Dispersed Edidence and limited traceability

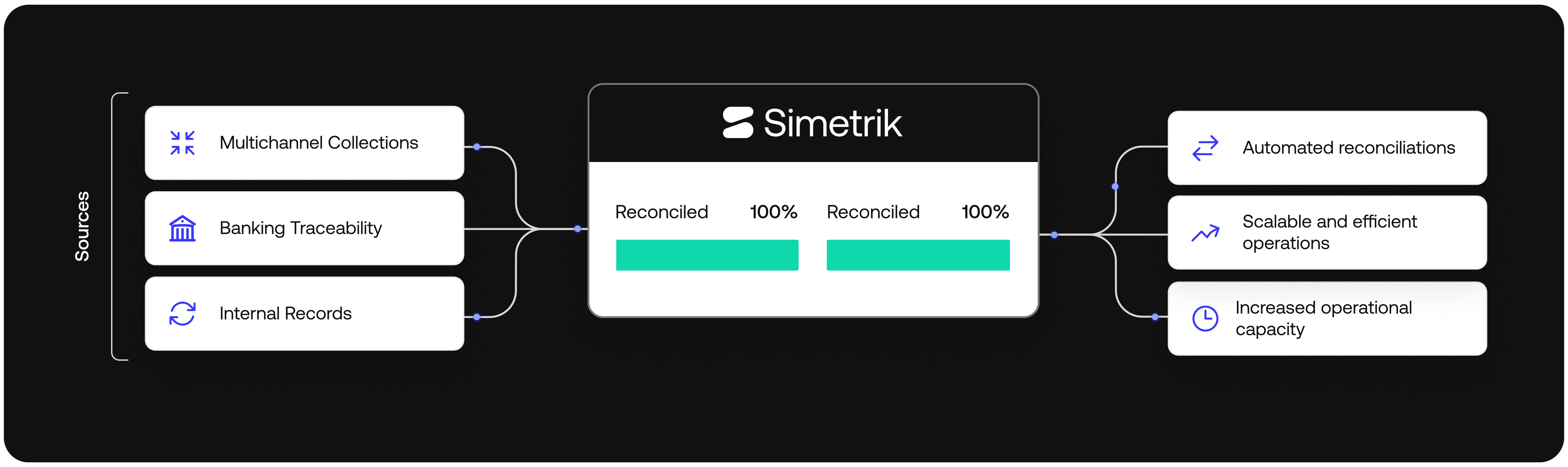
Information remained fragmented across multiple repositories, without a unified transaction-level history, making it difficult to track discrepancies, coordinate across teams, and respond effectively to audits.

Fragile integrations dependent on custom development

Connecting new data sources, channels, or partners required dedicated technical effort for each implementation, creating dependencies that constrained the scalability of the control framework.

The solution with Simetrik

Gire implemented Simetrik as a centralized control layer to orchestrate end-to-end reconciliations, integrating internal and external data sources, applying business-defined rules and tolerances, and enabling early and consistent exception management.



Cash In

Multichannel collections and acquiring

End-to-end reconciliations by channel and flow—including debit, credit, QR payments, digital wallets, Web Payment Button, processors, networks, and aggregators—with unified criteria and consistent daily execution, eliminating the need for custom development for each new channel or partner.

Cash Out

Settlement and disbursement management

Monitoring of settlements, value dates, statuses, and banking settlement discrepancies, with full traceability of every transaction from origin through final settlement.

Unified Oversight & Alerts

Operational risk and control

Early detection of exceptions with centralized evidence for investigation and audit purposes, transforming exception management from a reactive process into a proactive one.

Key benefits

Standardized daily control across all channels

Gire evolved from case-by-case reconciliations to a recurring and unified framework spanning more than 40 data sources, with shared criteria and definitions across teams.

Teams focused on value creation, not data preparation

With 94% of transactions reconciled automatically, teams no longer spend time on manual consolidation and can focus on exception analysis and decision-making.

Operational processing times reduced by half

Process automation reduced the average reconciliation time per use case by 50%, lowering operational workload and eliminating recurring rework.

Information available in less than 48 hours

Timely reconciliation updates enabled faster decision-making and reduced exposure to unidentified discrepancies.

Centralized traceability and audit evidence

Every transaction includes status tracking and consolidated evidence, replacing scattered documentation with a single source of operational truth.

Increased revenue recovery through early detection

Proactive identification of discrepancies improved revenue recovery efficiency by more than 35%, delivering a direct impact on business results.

"With Simetrik, we standardized end-to-end daily reconciliations across multiple collection channels. Today, the team is focused on exception management, supported by centralized evidence, transaction-level traceability, and significantly reduced operational processing times."

Andrea Suárez
Reconciliation Manager, Rapipago

"Thanks to Simetrik's implementation, we established end-to-end control over the management of outstanding balances, deposits, and guarantees for our agents. This enabled us to generate timely alerts and execute automated blocks when deposits were missing or compliance failures became recurrent, while also identifying agents operating outside the required guarantee thresholds.
In addition, we gained the ability to efficiently manage expired and upcoming guarantee expirations, ensuring information traceability and reducing the risk of financial losses in the event of claims."

Lorena Badano
Credit Risk Manager, Gire

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Financial services and multichannel collections at scale in Argentina

Gire is an Argentine company specializing in financial services and multichannel collections. Through its network of agents and digital channels, it enables collections, payments, and transfers for millions of people, operating within an ecosystem that includes multiple processors, banks, and payment partners. Its operational scale and channel diversity make transactional control and reconciliation critical functions for maintaining the financial health of the business.

Simetrik

AI Platform for reconciliation and financial control

Our mission is to empower finance teams with the tools they need to operate with speed, accuracy, and confidence. We combine AI and No-Code technology to automate complex reconciliations, implement comprehensive financial controls, and provide a single source of truth. Today, more than 160 leading companies worldwide trust Simetrik to manage billions of transactions, reduce losses, and accelerate growth.

Ready to transform your financial operations?

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